



Position: Social Support Worker

Location: Centre 454, St. Luke's Table, and The Well/La Source

Reports To: Program Manager, or their designate

Hours: Full-time at 37.5 hours per week. Part-time – number of hours is negotiable

Note: Schedule may include days, evenings, and weekends based on operational requirements

Rate of Pay: \$22.00 per hour plus benefits (if qualified)

Positions Start Date: TDB

Term: Permanent Full-time and Permanent Part-time contracts available

About our Community Ministries:

The Anglican Diocese of Ottawa is dedicated to being an innovative leader in the delivery of Community Day Programs at three sites across the downtown core of Ottawa: St Luke's Table, The Well, and Centre 454.

We are seeking fresh thinking, energetic and empathetic Social Support Workers (SSW) to act as front-line support staff.

St Luke's Table, The Well, and Centre 454 are day programs where we support health, resilience, and well-being. Our services offer nourishing food, hospitality, opportunity and hope to all who come to us. We are committed to equity and social inclusion and we aim to address the individual needs of each participant. Each program supports people facing barriers related to housing security, job security and food security.

About the SSW Role:

Our valued Social Support Workers (SSW) are the heart of our programs. With eyes and ears on the ground, SSWs are involved in all aspects of daily operations and assist program participants to meet their basic needs, work toward their goals and connect with other resources.

The SSW is also involved in monitoring program goals and the impact and outcomes of services on the lives of the participants, as directed by the Program Manager.

Qualifications:

- College or University education in a social services field or equivalent experience and education
- Minimum 2-5 years experience working with people from marginalized communities and diverse populations

Centre 454

454 King Edward
Ottawa ON K1N 7M8
P: 613 235 4351
F: 613 232 4919

St. Luke's Table

760 Somerset St W
Ottawa ON K1R 6P9
P: 613 238 4193
F: 613 233 4786

The Well/La Source

154 Somerset St W
Ottawa ON K2P 0H7
P: 613 594 8861
F: 613 594 5878



- An optimistic and empathetic attitude as well as a strong sense of compassion for displaced people
- Thorough understanding of harm reduction strategies and resources
- Demonstrated experience with vulnerable individuals
- Bilingualism (French and English) preferred

Skills:

- A demonstrated understanding and proven sensitivity to barriers related to social determinants of health including poverty, homelessness, addictions, mental illness, trauma, discrimination, and other personal and systemic challenges
- A strong motivation to help people achieve their potential
- Ability to work with men and women of diverse cultural and religious backgrounds
- Ability to meet the physical and psychological demands of the position
- Good knowledge of community resources
- Ability to work both independently and within a team
- Effective communication and interpersonal skills
- An ability to problem solve and maintain a professional approach during stressful situations
- Experience planning and supervising recreational activities
- Excellent listening skills
- Proven conflict resolution and crisis intervention abilities

Job Description: You can find more information about this role [here](#)

Posted from: August 18th, 2021

Thank you for your interest in our opportunity.

To Apply: Please send your resume by email to: ssw-jobs@the-well.ca. Please indicate in the email subject line if you are applying for full time or part time.

We thank all who apply. Only those selected for an interview will be contacted.

Successful candidates will be required to complete a [Vulnerable Sector Police Records Check](#)

The Anglican Diocese of Ottawa is committed to accessibility, values diversity and is committed to providing equal opportunities in employment and to protecting the human rights of its employees. We welcome and encourage applications from people with disabilities. Accommodations are available upon request for candidates taking part in all aspects of the selection process.

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